

## Terms & Conditions

Effective Date: 19 May 2025

These Terms & Conditions govern your use of the website [www.conciergeaesthetics.co.uk](http://www.conciergeaesthetics.co.uk) and any services offered by Concierge Aesthetics. By using our site or booking with us, you agree to these terms in full.

### 1. Services

We provide mobile skin treatments across Oxfordshire. All services are delivered by qualified professionals under strict safety standards.

### 2. Client Responsibilities

- Provide accurate health and treatment history.
- Follow pre- and post-treatment advice.
- Commit to your personalised skincare plan where applicable.

### 3. Bookings, Cancellations & Refunds

- Bookings confirmed upon deposit (if applicable).
- 24 hours notice required for cancellations.
- Late cancellations or no-shows may incur fees.
- Refunds not available for completed services.

### 4. Mobile Treatment Requirements

- A clean, private, well-lit treatment space must be provided.
- Power access required.

- Unsafe environments may lead to refusal of service.

## 5. Payment

- Payment due on the day of treatment via agreed method.

## 6. Health & Safety

We operate with full compliance to UK hygiene and safety standards.

## 7. Privacy

See our Privacy Policy for data handling and protection details.

## 8. Limitation of Liability

We cannot guarantee specific treatment outcomes. No liability accepted for indirect or consequential losses.

## 9. Intellectual Property

All content on this site is the property of Concierge Aesthetics.

## 10. Changes to These Terms

We may revise these Terms as needed. Continued use of our site or services confirms acceptance of updated terms.

Contact:

Concierge Aesthetics

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