

Privacy Policy

Effective Date: 19 May 2025

At Concierge Aesthetics, your privacy is important to us. This Privacy Policy explains how we collect, use, store, and protect your personal information when you use our website or our services.

By using our site or providing your personal data, you agree to the terms of this Privacy Policy.

Who We Are

Concierge Aesthetics is a mobile aesthetics service based in Oxfordshire, UK, offering clinic-standard skincare treatments in the comfort of your home.

Business Name: Concierge Aesthetics

Email: info@conciergeaesthetics.co.uk

Website: www.conciergeaesthetics.co.uk

What Information We Collect

We may collect and store the following types of personal data:

- Contact Information Name, email address, phone number
- Appointment Data Treatment preferences, location, availability
- Health & Skin Information Any details provided in consultations or intake forms
- Website Usage Data IP address, browser type, page visits (via cookies/analytics)
- Marketing Preferences If you opt in for email updates or offers

How We Use Your Information

We use your personal information to:

- Schedule and manage appointments
- Provide personalised treatment recommendations
- Respond to enquiries and customer support requests
- Send relevant updates, promotions, or newsletters (with your consent)
- Improve our website performance and user experience
- Comply with legal obligations (e.g. record keeping for insurance)

How We Store & Protect Your Data

We take data security seriously. Your information is stored securely on password-protected systems and only accessed by authorised personnel.

All third-party platforms used (e.g. Wix, Mailchimp, JotForm) are GDPR-compliant and have their own data protection protocols.

Sharing Your Data

We never sell or rent your data.

We may share your information with trusted third-party service providers solely to help deliver our services (e.g. email software, booking platforms). These providers are also required to comply with GDPR.

We may also disclose information when required to by law or to protect our legal rights.

Your Rights Under UK GDPR

You have the right to:

- Access the data we hold about you
- Request correction or deletion of your data
- Withdraw consent for marketing at any time
- Request restriction or object to the processing of your data
- Lodge a complaint with the Information Commissioners Office (ICO) if you believe your rights have been breached

To exercise any of your rights, contact us at info@conciergeaesthetics.co.uk.

Cookies

This website uses cookies to collect standard internet log information and visitor behaviour data. You can manage cookie preferences via your browser settings or through the pop-up banner when visiting our site.

More details are available in our Cookie Policy.

Updates to This Policy

We may update this Privacy Policy from time to time to reflect changes to our practices, services, or legal requirements. Any updates will be posted on this page with a revised effective date.

Contact Us

If you have any questions about this Privacy Policy or your data, please contact:

Concierge Aesthetics

info@conciergeaesthetics.co.uk

07872 512661

Oxfordshire, United Kingdom

